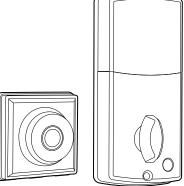
#### **TRU-BOLT**®

#### ENGLISH





#### Important

Use the QR code below for the most up to date instructions:

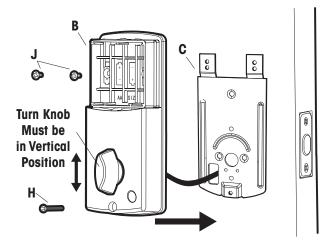




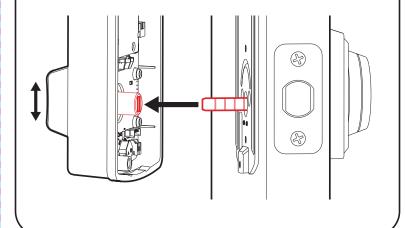
Read this manual carefully before installing and operating!

# (5) Install Interior Assembly

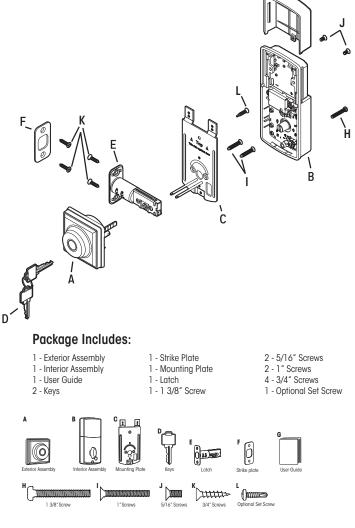
NOTE: Make sure the Turn Knob is in the vertical position. Be careful not to pinch the control wire when assembling.



NOTE: Tailpiece and Turn Knob Must be in Vertical Position



# (1) Installation Overview

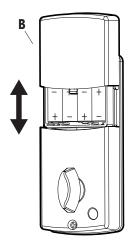


Please carefully check the above list to confirm all items have been received. If any items are missing, please contact Consumer Assistance. (See back for contact information)

Read this manual carefully before installing and operating!

#### $(\mathbf{6})$ **Install Batteries and Cover**

NOTE: Do not touch the Fingerprint Reader until the light turns off.

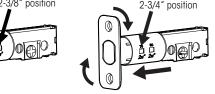


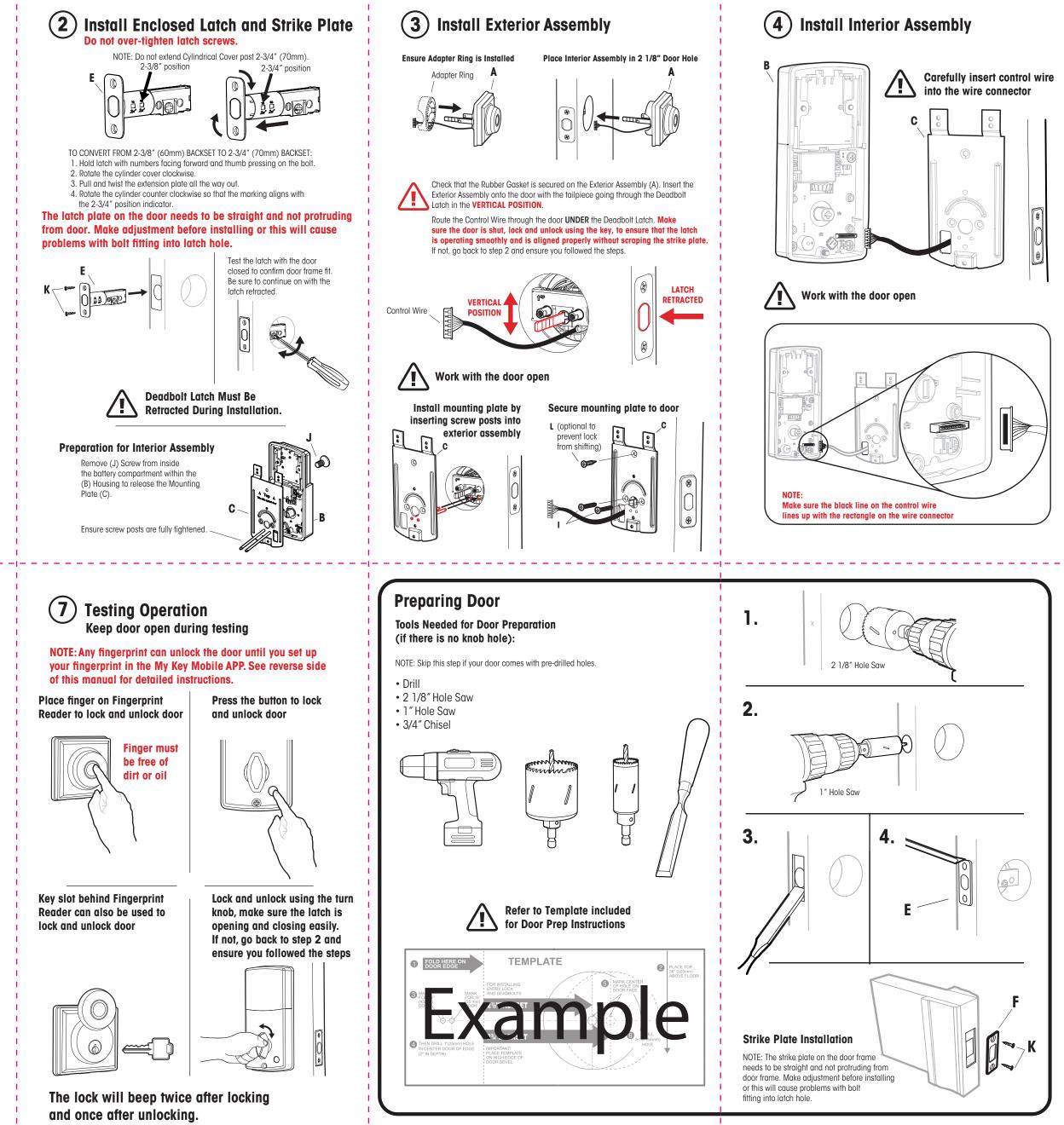
This Electronic lock requires (4) High Quality AA Alkaline batteries. Do not use rechargeable batteries or non-alkaline batteries.

When all 4 batteries are installed in the correct position, the Lock will engage in order to automatically determine your door "Handing" (left or right handed door).

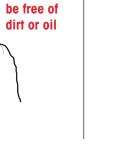
When completed the lock will beep and the Fingerprint Reader will flash.

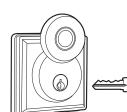
# Do not over-tighten latch screws. 2-3/8" position

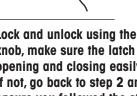


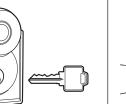














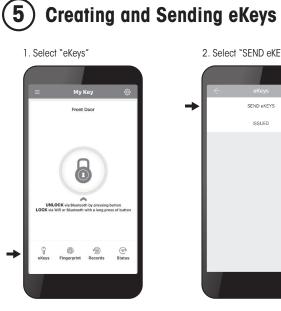
#### **Programming Instructions**



## Download the My Key Mobile App from the APP store or Google Play

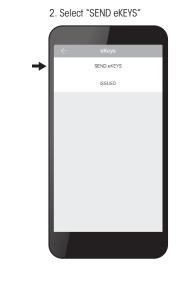




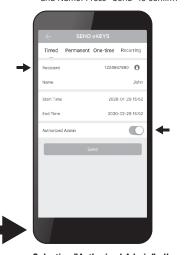


3. Select a Validity Period (Timed, Permanent, etc.)





4. Enter the recipient's Phone # and Name. Press "Send" to confirm

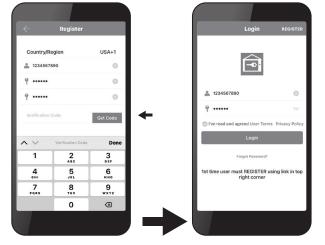


Selecting "Authorized Admin" allows recipient to make changes to the lock

← Register
Country/Region USA+1
Enter your phone number
Password between 6-20 chars
Confirm Password
Verification Code Get Code
Register
© I've read and agreed User Terms Privacy Policy

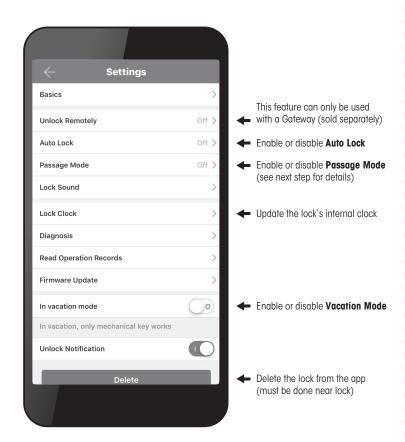
(1) Register an Account

3. Press "Get Code" and enter the verification 4. Success! Use the selected phone # and code received via text msg in the required field password to log into your My Key Mobile App

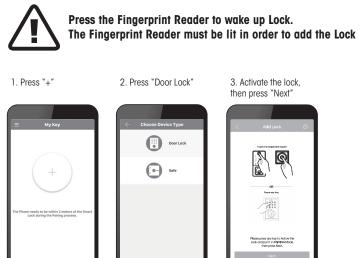


#### (6) **Additional Programming Functions** You will use the APP to make these changes in settings

The Additional Programming Functions allow you to make adjustments to your lock that suit your lifestyle and needs.







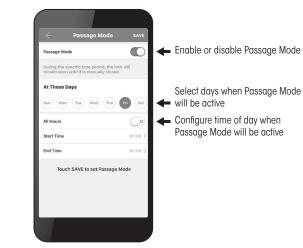


5. Success! Name your lock and press "OK"



(7) **Passage Mode** You will use the APP to make these changes in settings

Passage Mode keeps the lock open on a set schedule. When Passage Mode is enabled, the lock will remain open until it is manually closed.



#### $(\mathbf{8})$ **Restore Factory Settings**

The lock restores to factory settings when the Administrator deletes the lock from the App (see Step 6). A green light will flash and the lock will beep when it has been restored to factory settings.

# **3** Add a Fingerprint

1. Press "Fingerprint"

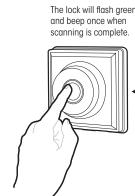
# 6





4. Press "Start"





5. Wait for the blue light, then place your finger on the Fingerprint Reader to scan. The lock will beep once Repeat to completion, 5 additional times.

Follow the promotel. You will be require to Place and Remove your Disper from t Sensor 6 Times - Please oa Pacient

### Troubleshooting

Issue	Solution
Lock will not function electronically.	<ul> <li>Check that all batteries are fresh high quality Alkaline Batteries</li> <li>Check for proper polarity (+ -) of all batteries</li> <li>Check that the Control Wire is attached to the Interior Assembly</li> </ul>
Lock gives error signal when opening or locking and Latch will not extend or retract completely when closed.	<ul> <li>Unlock door using Key or Interior Knob</li> <li>While door is open, check that the Latch operates smoothly</li> <li>Check for proper alignment of the strike plate, adjust as needed to assure there is no binding against the Latch</li> </ul>
The Latch is sticking.	Installation screws of the lock may be too tight and have to be loosened • Remove Interior Assembly • Slightly loosen the Mounting Plate screws • Lock and unlock using the Key • Reattach Control Wire and Interior Assembly
The App is unable to connect to a lock.	Bluetooth is off, smart device is not compatible, or the lock may not be activated • Contact customer assistance regarding compatibility issues, but iPhone 5 and later models, and most Android devices are compatible • Turn Bluetooth on, and ensure the lock is activated by pressing the Fingerprint Reader on the physical lock until you see the icon to add the lock
eKeys will not send.	<ul> <li>Only registered users of the App can receive eKeys. Ensure that whoever is receiving the eKey has a registered account, and their information is entered correctly</li> <li>Ensure you are connected to the lock via Bluetooth, and that the smart device is updated</li> </ul>
Fingerprint is invalid.	<ul> <li>Make sure your fingers and the Fingerprint Reader are both clean</li> <li>Keep your finger on the Fingerprint Reader until you hear a beep</li> <li>Try using another recorded fingerprint</li> <li>For consistent failures, delete and re-add the fingerprint</li> </ul>
Fingerprint Does not work.	Hold finger on Fingerprint Reader longer
Latch is not locking in inclement weather.	Push or pull door to direct latch     Re-adjust latch for smoother operations

#### **Contact Us First! Do Not Return to Store**

EMAIL: locks@lewishymaninc.com

WEBSITE: www.truboltlocks.info

ADDRESS: Consumer Assistance Dept. Lewis Hyman, Inc.

860 East Sandhill Avenue

Carson, CA 90746 USA

TELEPHONE: US/Canada 800-860-1677 Ext. 1801 (Toll Free)

Don't forget to register your lock at Truboltlocks.info for updates.

# (4) Locking and Unlocking via APP

Press the Lock Icon " 🐻 " to unlock door 8 Fingerprint Records Statu



Press and hold the Lock Icon " 🐻 to lock door

6

Fingerprint Records



Limited 1-Year Electronic Warranty - Limited Lifetime Mechanical and Finish Warranty This Tru-Bolt® product comes with a 1-Year Limited Warranty on Electronic Parts and a Limited Lifetime Mechanical and Finish Warranty against defects Parts and a Limited Lifetime Mechanical and Finish Warranty against defects in materials and workmanship under normal use to the original residential user. Proof of purchase and ownership is required for the warranty to be in effect. This warranty is non transferable and applies to the original purchaser only, as long as the original purchaser occupies the residential premises upon which the product(s) was originally installed. This warranty DOES NOT COVER removal and reinstallation of product(s), scratches, abrasions, deterioration due to the use of paints, solvents or other chemicals, abuse, misuse, or product(s) used in commercial applications, does not cover any losses inviries to persons/property or costs, and shinping and freidht losses, injuries to persons/property or costs, and shipping and freight expenses required to return product(s). In no event shall Tru-Bolt® be liable for any special, incidental or consequential damages. If this product(s) is considered a consumer product, please be advised that some local and state laws do not allow limitations on incidental or consequential damages or how long an implied warranty lasts, so that the above limitations may not fully apply. Refer to your local laws for your specific rights under this warranty. If there are any problems please call our customer service with any questions or concern

Package Warranty: Limited Lifetime Mechanical & Finish Warranty: This Tru-Bolt® product(s) comes with a 1-Year Limited Warranty on Electronic Parts and a Limited Lifetime Mechanical and Finish Warranty against defects in materials and workmanship under normal use to the original residential user. If there are any problems please call our customer service with any questions or concerns. See installation instructions for full terms and conditions.

DO NOT RETURN TO STORE

For questions / comments, technical assistance or repair parts - please call toll free at: 1-800-860-1677 x 1801 (M-F 7am-5pm PST)

#### **Regulatory Compliance**

This product complies with standards established by following regulatory bodies - Federal Communications Commission (FCC)

#### FCC ID: 2AYCK1745XXX

FC This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) This device must accept any interference, including interference that may cause undesired operation

IMPORTANTI Changes or modifications not expressly approved by the manufacturer could void the user's authority to operate the equipment.

NoTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures: • Reorient or relocate the receiving antenna. • Increase the separation between the equipment and receiver.

- Increase the separation between the equipment and receiver.
  Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- · Consult the dealer or an experienced radio/TV technician for help